

# OED Directory

Effective January 15, 2022



## OUTDOOR EQUIPMENT DISTRIBUTORS, INC.

2721 Discovery Drive  
Raleigh, NC 27616  
Phone: 919.876.6937 / 800.827.7870  
Fax: 919.850.9163 / 800.877.9163

### Sales

- Sales and product training
- Product demonstrations
- End user schools
- Merchandising

#### **Jim Fenner**

Sales Manager  
800.827.7870 ext. 260  
jfenner@oedinc.com

#### **Brad Cassidy**

Territory Manager  
bcassidy@oedinc.com

#### **Brown Patterson**

Territory Manager  
bpatterson@oedinc.com

#### **Carlton McGee**

Territory Manager  
cmcgee@oedinc.com

#### **Jim Hoban**

Territory Manager  
jhoban@oedinc.com

#### **Jon Stewart**

Territory Manager  
jstewart@oedinc.com

#### **Mike Murphy**

Territory Manager  
mmurphy@oedinc.com

#### **Jamie Masimore**

Product Specialist  
jmasimore@oedinc.com

#### **Richard Peeler**

Product Specialist  
rpeeler@oedinc.com

### Customer Service

- Place an order
- Sign up for On-Line ordering
- Assist with order discrepancies
- Return Merchandise Authorizations (RMAs)
- Check pricing / availability

#### **Chris Lynn**

Operations Manager  
800.827.7870 ext. 6204  
clynn@oedinc.com

#### **Taliah Myer**

Customer Service Associate  
800.827.7870 ext. 202  
tmyer@oedinc.com

#### **Taylor Swearingen**

Customer Service Associate  
800.827.7870 ext. 200  
tswearingen@oedinc.com

#### **Tiffany Bowman**

Customer Service Associate  
800.827.7870 ext. 204  
tbowman@oedinc.com

### Technical Service

- Technical service assistance
- Warranty claims
- Service training schools

#### **Gregg Mangum**

Senior Service Associate  
800.827.7870 ext. 340  
gmangum@oedinc.com

#### **Tim Patton**

Service Associate  
800.827.7870 ext. 341  
tpatton@oedinc.com

### Marketing/Advertising

- Co-op advertising
- Brand artwork / logos
- Dealer programs
- Sales promotions
- Bid assistance programs
- Fleet programs
- National account programs
- State contracts

#### **Lori White**

Advertising Manager &  
State Contract Manager  
Direct Line: 919.863.6892  
or 800.827.7870 ext. 290  
lwhite@oedinc.com

#### **Lauren Brown**

Marketing Assistant &  
State Contract Coordinator  
800.827.7870 ext. 101  
lbrown@oedinc.com

### Credit/Accounting

- Payments
- Account balances
- Credit applications
- Credit references
- Copies of statements
- Copies of invoices
- Dealer address changes
- Phone or fax number changes

#### **Bob Mitchell**

Controller  
800.827.7870 ext. 230  
bmitchell@oedinc.com

#### **Renee Mills**

Accounts Payable  
800.827.7870 ext. 170  
rmills@oedinc.com

### Inventory Control

- Equipment purchasing
- Parts purchasing
- Parts pricing

#### **Paul Gillis**

Inventory Control Manager  
800.827.7870 ext. 280  
pgillis@oedinc.com

#### **David Langenberg**

Parts Manager &  
Warehouse Associate  
800.827.7870 ext. 6211  
dlangenberg@oedinc.com

### Shipping

- Shipping of parts and equipment
- Damaged shipments
- Freight, UPS & FedEx claims

#### **Chris Lynn**

Operations Manager  
800.827.7870 ext. 6204  
clynn@oedinc.com

#### **Aaron Horton**

Warehouse Associate

#### **Brittany Lynn**

Warehouse Associate

#### **Johnnie Jackson**

Warehouse Associate

#### **Matt Dvorscak**

Warehouse Associate

#### **Rob Beckett**

Warehouse Associate

#### **Shawn Johnson**

Warehouse Associate