

OED Directory

Effective August 4, 2020



OUTDOOR EQUIPMENT DISTRIBUTORS, INC.

2721 Discovery Drive

Raleigh, NC 27616

Phone: 919.876.6937 / 800.827.7870

Fax: 919.850.9163 / 800.877.9163

Sales

- Sales and product training
- Product demonstrations
- End user schools
- Merchandising

Jim Fenner

Sales Manager

800.827.7870 ext. 260

jfenner@oedinc.com

Brad Cassidy

Territory Manager

bcassidy@oedinc.com

Brown Patterson

Territory Manager

bpatterson@oedinc.com

Carlton McGee

Territory Manager

cmcgee@oedinc.com

Jim Hoban

Territory Manager

jhoban@oedinc.com

Jon Stewart

Territory Manager

jstewart@oedinc.com

Mike Murphy

Territory Manager

mmurphy@oedinc.com

Aaron Jones

Product Specialist

ajones@oedinc.com

Richard Peeler

Product Specialist

rpeeler@oedinc.com

Customer Service

- Place an order
- Sign up for On-Line ordering
- Assist with order discrepancies
- Return Merchandise Authorizations (RMAs)
- Check pricing / availability

Chris Lynn

Operations Manager

800.827.7870 ext. 6204

clynn@oedinc.com

Deborah Fish

Customer Service Associate

800.827.7870 ext. 200

dfish@oedinc.com

Taliah Myer

Customer Service Associate

800.827.7870 ext. 202

tmyer@oedinc.com

Technical Service

- Technical service assistance
- Warranty claims
- Service training schools

Gregg Mangum

Senior Service Associate

800.827.7870 ext. 340

gmangum@oedinc.com

Tim Patton

Service Associate

800.827.7870 ext. 341

tpatton@oedinc.com

Marketing/Advertising

- Co-op advertising
- Brand artwork / logos
- Dealer programs
- Sales promotions
- Bid assistance programs
- Fleet programs
- National account programs
- State contracts

Lori White

Advertising Manager &

State Contract Coordinator

Direct Line: 919.863.6892

or 800.827.7870 ext. 290

lwhite@oedinc.com

Lauren Brown

Marketing & Administrative

Assistant

800.827.7870 ext. 101

lbrown@oedinc.com

Credit/Accounting

- Payments
- Account balances
- Credit applications
- Credit references
- Copies of statements
- Copies of invoices
- Dealer address changes
- Phone or fax number changes

Bob Mitchell

Controller

800.827.7870 ext. 230

bmitchell@oedinc.com

Renee Mills

Accounts Payable

800.827.7870 ext. 170

rmills@oedinc.com

Inventory Control

- Equipment purchasing
- Parts purchasing
- Parts pricing

Paul Gillis

Inventory Manager

800.827.7870 ext. 280

pgillis@oedinc.com

David Langenberg

Parts Manager &

Warehouse Associate

800.827.7870 ext. 6211

dlangenberg@oedinc.com

Shipping

- Shipping of parts and equipment
- Damaged shipments
- Freight, UPS & FedEx claims

Chris Lynn

Operations Manager

800.827.7870 ext. 6204

clynn@oedinc.com

Adam Voegeli

Warehouse Associate

Johnnie Jackson

Warehouse Associate

Juan Santana

Warehouse Associate

Malcolm Lewis

Warehouse Associate

Matt Dvorscak

Warehouse Associate